



# RINGA ATAWHAI MATAURANGA

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Whangarei

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**Position Title:** Practitioner

## **Objectives of the Position**

- ✓ To facilitate, co-ordinate and administer rongoā practices for client and whānau of Ringa Atawhai Mātauranga.
- ✓ To create a comfortable and safe environment that supports whānau in their healing journeys.

## **Key Accountabilities/Tasks**

1. Facilitate individual rongoā sessions. These sessions may include whānau or be with the individual with the intention of being responsive to the need of the client. The sessions may include:
  - a. Karakia
  - b. Whitiwhiti kōrero
  - c. Mirimiri
2. Support client whānau by providing information and education about rongoā.
3. Share knowledge and information about relevant available supports and services within the organisation and in the community.
4. Make follow-up contact with client whānau as required.

## **Reporting and Accountability**

- a. Maintain a record of attendance, support required and service provided for each individual / group session.

## **Professional Development**

1. Participate in supervision as determined with the Rongoā Lead.
2. Participate in organisational individual performance reviews.
3. Participate in professional learning and development opportunities as agreed with the Rongoā Lead.

## **Information Technology.**

1. This role requires use of computers, smart phone, and other IT equipment. This includes knowledge of Microsoft Office software including Word, Outlook, Excel.

## **Team and Organisation Player**

1. Support organisation to participate in community events.
2. Be a positive team player by being proactive and energetic in your mahi.
3. Participate constructively in team and organisation hui.

## **Health and Safety**

All staff have an individual responsibility for health and safety practices and will:

1. Be personally responsible for their own and others health and safety at work.
2. Promote and participate in health and safety, maintain a safe workplace, and ensure that any safety equipment is always used correctly.
3. Always establish and insist upon safe methods and safe practices.
4. Comply with all legislation, policies and procedures of the organisation which includes filing a report for all incidents and near misses that involve you.

Note: the key accountabilities of the role may change as the organisation needs to be responsive to client whānau needs.

## **Required Competencies**

- The rongoā practitioner will be empathetic, energetic, ethical and possess good active listening and group skills.
- Experience working within a Tikanga Māori framework / indigenous hauora models.
- Have a high work ethic combined with honesty and ability to achieve results.
- Professionalism - represents the organisation favourably and delivers on promises.
- Has ability to adapt approach and plans to fit with changing conditions, tasks, responsibilities, or people.

## **Preferred skills, experience, and qualifications**

- A lived experience of Tikanga Māori, cultural values and beliefs that are important to Māori and their whānau.
- Rongoā qualifications, or in the process of acquiring these qualifications, and experience of more than 2 years.
- Experience working with Māori and within a kaupapa Māori environment.
- Experience working with whānau who present with high needs.
- Understanding and commitment to Te Tiriti o Waitangi

First Aid certificate and current driver's licence desirable.

**Please send all enquiries and applications to [info@ram.org.nz](mailto:info@ram.org.nz)**